

THIS IS ELDORADO



Citizen Budget Survey

By: *David Dillner, City Manager*

The City of El Dorado values citizen input and desires to allocate public resources to key areas deemed important by the community. In El Dorado, it is important to acknowledge that the City's revenue belongs to and comes from taxpayers. The City Commission desires to understand how citizens think public funds should be responsibly invested for the betterment of the community.

Your municipal government has faced financial challenges over the last several years, and continues to make strides toward financial sustainability. City staff continues to focus on working smarter, by identifying and implementing efficiencies and developing partnerships that allow us to stretch your dollars to accomplish more for the community.



Citizen input is essential to guide the democratic decision making process. To that end, the City of El Dorado invites you to participate in survey. Your feedback is invaluable to us, and will help determine where best to allocate taxpayer funds. The

City Commission will use the input provided through the survey to prepare the next budget.

Please complete the survey and return it by mail to City of El Dorado, Attention: City Clerk, 220 E. First Avenue, El Dorado, KS 66072. You may also complete the survey online at www.eldoks.com. Please call City Clerk, Tabitha Sharp at (316) 321-9100 ext. 105 if you have any questions about the survey.

Visit
www.ELDOKS.com
today to complete
your survey and enter for a
chance to win big!

WHAT'S HAPPENING IN EL DORADO

- January 5 Kidzfest from 9-11:30 at Blackmore Elementary
- January 7 & 22 City Commission Meetings
- January 21 City Offices Closed
- February 4 & 18 City Commission Meetings
- March 4 & 18 City Commission Meetings
- March 11 - 15 USD 490, USD 375 & BCC Spring Break



@whats.happening.in.eldoks



El Dorado, KS CVB

Win a year's worth of **FREE** city provided utilities!

As an incentive to encourage participation, the City will draw a random winner from survey participants for a credit of a year's worth of paid city utility bills (up to a maximum of \$1,200). Only residential accounts are eligible to win the drawing. One survey per household may be submitted.

Surveys returned to the City by:

12:00 p.m. on February 15, 2019

will be eligible to win.

On behalf of the City of El Dorado, thank you for making El Dorado an even better community through public engagement and participation.

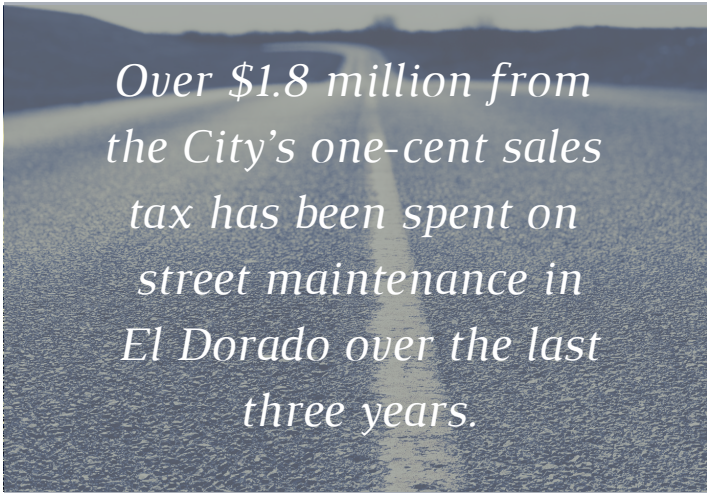
Sincerely,

City Manager

City of El Dorado, Kansas



Follow your City Manager on Twitter: @EldoCityMgr



Over \$1.8 million from the City's one-cent sales tax has been spent on street maintenance in El Dorado over the last three years.

Photo By: Kera Harrod

Union Tank Car

By: David Dillner, City Manager

The City partnered with Nowak Construction to build a water main extension to better serve Union Tank Car. The company recently announced a \$6 million expansion project at its El Dorado facility and plans to hire approximately 100 new employees as a result of the project.

The City's involvement focused on meeting the company's water pressure and fire flow needs to meet underwriter requirements. The City determined that a water main extension would provide the company with the water flows needed to meet its insurance company's requirements, and proceeded with a shortened timeline so the project could be constructed by year-end.

The project will cost \$230,590, most of which will be paid Union Tank Car. The City will contribute approximately \$27,000 from economic development funds because of the anticipated economic impact the project is expected to contribute to the local economy. Funds for the infrastructure assistance originated from the City's one-cent sales tax proceeds that presently contribute \$50,000 per year toward economic development efforts.

The City's expedited schedule and overall participation in the water main project was paramount to Union Tank Car's decision to expand its footprint in El Dorado.



NEWSletter

This is El Dorado, is a newsletter from the City Manager's Office intended to connect citizens with their local government. The newsletter will feature upcoming events and local government happenings to inform citizens of El Dorado. Story briefs will contain insights from City Manager David Dillner, as well as Department Directors and other local government officials. The newsletter will report on the status of various projects and inform residents of ways to engage with their local government.

Career Opportunities

Do you enjoy working with people? Do you want an opportunity to make your community a great place to live? Have you ever considered a career in local government? The City of El Dorado seeks people committed to making El Dorado a great place to live, work, and play. Current vacancies include Police Officer, Public Works Maintenance Worker, Public Utilities Maintenance Worker, and a Wastewater Treatment Operator. The City has competitive pay and great benefits. Perhaps a job with the City leads to your career in local government.



APPLY TODAY!
www.hrepartners.com

NEW LOOK YOUR UTILITY BILL

SAME GREAT RATES

WWW.ELDOKS.COM



WATER RATES.

DIFFERENT CALIBRATION SAME LOW PRICES

Your water rate is currently \$1.69 per 1000 gallons used. As of January 1st, 2019 we are make the switch from billing in cubic feet to billing in gallons.



SEWER AVERAGING

IT'S THAT TIME OF YEAR

Your sewer volume charge for January, February and March's bill will reflect your actual water consumption. Your 2019 average will be set on April's bill.



REFUSE CHARGES

TRASH OR RECYCLE QUESTIONS

What's allowed in your recycle cart? What is allowed at the compost site? Call 321-9100 ext. 4 to get answers to these and any other questions you may have.



2019 Refuse Schedule

Holiday Schedule

New Years- January 1

Tuesday route collected Wednesday

Memorial Day- May 27

Monday route collected Tuesday

Tuesday route collected Wednesday

Independence Day- July 4

Thursday route collected Wednesday

Labor Day- September 2

Monday route collected Tuesday

Tuesday route Wednesday

Thanksgiving Day- November 28

Thursday route collected Wednesday

Friday collected as normal

Christmas Day - December 25

All routes run as normal

Unlimited household trash

For all other holidays, trash route collections will remain the same.

Trash and recycle carts must be at your curb by 7am.

2019 City of El Dorado Citizen Satisfaction Survey

1. Several items that may influence your perception of the City of El Dorado are listed below. Please rate your satisfaction with each item on a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied."

Perceptions of the City	1	2	3	4	5	Don't know
A. Overall quality of services provided by the City						
B. Overall image of the City						
C. Overall quality of life in the City						
D. Overall quality of your neighborhood						
E. Overall quality of new residential development						
F. Overall quality of new commercial development						
G. The overall value that you receive for your tax dollars and fees						
H. Overall quality of community events						
I. Overall quality of customer service you receive from city employees						
J. Overall effectiveness of City communication with the public						

2. Please rate your satisfaction on a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied."

City Maintenance	1	2	3	4	5	Don't know
A. Overall maintenance of streets						
B. Maintenance of streets in your neighborhood						
C. Maintenance of sidewalks in El Dorado						
D. Maintenance of traffic signals and street signs						
E. Maintenance and preservation of downtown						
F. Snow removal on major streets						
G. Snow removal on neighborhood streets						
H. Mowing and trimming along streets and public areas						
I. Adequacy of street lighting						
J. Maintenance of curbs and gutters on streets						
K. Quality of landscaping in median on streets						
L. Overall quality of stormwater runoff/stormwater management system						

3. Which **TWO** of the "City Maintenance" services listed above do you think should receive the most emphasis from the City over the next two years? (*Respond below using the letters from the list in Question 2 above.*)

1st: _____ 2nd: _____

4. Please rate your satisfaction on a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied."

Transportation	1	2	3	4	5	Don't know
A. Ease of travel on major roadways (e.g. Main, Central, 6th, SW Trafficway)						
B. Ease of travel by car in El Dorado						
C. Ease of travel by bicycle in El Dorado						
D. Ease of pedestrian travel in El Dorado						

5. Which **TWO** of the "Transportation" services listed above do you think should receive the most emphasis from the City over the next two years? (*Respond below using the letters from the list in Question 4 above.*)

1st: _____ 2nd: _____

6. Please rate your satisfaction on a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied."

Water Service	1	2	3	4	5	Don't know
A. Water pressure on a typical day						
B. Overall quality of tap water in El Dorado						
C. How the City keeps you informed about water issues (e.g. quality or disruptions)						
D. How quickly City water personnel respond to your requests						
E. What you are charged for water						
F. Overall quality of your water service						

7. If you were not satisfied with any of the water services rated, why?

8. Please rate your satisfaction on a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied."

Wastewater Service	1	2	3	4	5	Don't know
A. Odor from wastewater treatment plant						
B. Overall quality of the City's wastewater system						
C. What you are charged for wastewater services						

9. Have you had a sewer backup in your home during the past year? _____ Yes _____ No
(If you marked yes, go to question 9 a; if no, go to question 10)

9 a. Was the backup caused by problems in the City's system? _____ Yes _____ No

9 a-1. Did the City respond promptly to your requests for service? _____ Yes _____ No

9 a-2. Was the problem resolved to your satisfaction? _____ Yes _____ No

10. Please rate your satisfaction on a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied."

Trash/Recycle/Yard Waste	1	2	3	4	5	Don't know
A. Timeliness of your trash/recycle service						
B. City efforts to keep you informed about trash/recycle service (e.g. issues or disruptions)						
C. How quickly City staff respond to requests about trash/recycle services						
D. Overall quality of trash/recycle services						
E. What you are charged for trash/recycle services						
F. Overall quality of bulky item pick up/removal services (spring clean-up)						
G. Overall quality of compost site						

11. If you were not satisfied with trash/recycle/yard waste services rated, why?

12. Please rate your satisfaction on a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied."

Public Safety	1	2	3	4	5	Don't know
A. Visibility of police in El Dorado						
B. City's efforts to prevent crime						
C. How quickly police respond to emergencies						
D. Enforcement of local traffic laws						
E. Overall quality of local police protection						
F. Police related education programs offered						
G. How quickly fire personnel respond to emergencies						
H. Overall quality of local fire protection services						

I. Fire related education programs offered						
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13. Which **TWO** of the "Public Safety" services listed above do you think should receive the most emphasis from the City over the next two years? (*Respond below using the letters from the list in Question 12 above.*)

1st: _____ 2nd: _____

14. Please rate your satisfaction on a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied."

Other Enforcement Services	1	2	3	4	5	Don't know
A. Quality of Animal Control						
B. Enforcing the clean-up of debris on private property						
C. Enforcing the mowing and cutting of weeds on private property						
D. Enforcing the exterior maintenance of residential property						
E. Enforcing the exterior maintenance of business property						
F. Enforcing sign regulations						
G. Enforcing building regulations						
H. Enforcement of city codes and ordinances						

15. Which **TWO** of the "Other Enforcement" services listed above do you think should receive the most emphasis from the City over the next two years? (*Respond below using the letters from the list in Question 14 above.*)

1st: _____ 2nd: _____

16. Please rate your satisfaction on a scale of 1 to 5, where 5 means "very satisfied" and 1 means "very dissatisfied."

Parks and Recreation	1	2	3	4	5	Don't know
A. Condition and maintenance of parks						
B. Maintenance of walking and biking trails						
C. Quality of swimming pool						
D. Quality of spray parks						
E. Quality of outdoor athletic fields						
F. Senior recreation opportunities						
G. Youth athletic programs						
H. Adult athletic programs						
I. Ease of registering for programs						
J. Fees charged for recreation programs						
K. Special events sponsored by the City (e.g. Depot concerts & 4th of July fireworks)						
L. Quality of indoor recreation facilities						
M. Condition of restrooms in public parks						
O. Condition and maintenance of cemeteries						
P. Quality of services provided by cemeteries						

17. Which **TWO** of the "Parks and Recreation" services listed above do you think should receive the most emphasis from the City over the next two years? (*Respond below using the letters from the list in Question 16 above.*)

1st: _____ 2nd: _____

